

Contact

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Top Skills

Data Mining

Business Intelligence

Analytics

Certifications

Greenbelt Certification

Wenyi Sun

Senior Product Manager - Azure Dedicated at Microsoft
Greater Seattle Area

Summary

- 14+ years working experience in Program Management and Advanced Analytics
- Demonstrated leadership in driving release management process and compliance
- Experience with Continuous Integration/Continuous Delivery (CI/CD).
- Leader in using critical thinking and data driven decisions to solve complex problems
- Adept in driving cross group partnership and influencing across the org
- Effective in communications at the right levels with the right content
- Excellent in translating customer/business needs and translating them to solutions
- Strong quantitative analytical skills, affinity to data and technical enough to self-serve
- Solid experience in analyzing large-scale and complex data

Specialties: Expertise: SQL Server (Scripting, SSRS, SSAS), PowerBI, R, Machine Learning, VBA, Advanced Excel, Teradata, Oracle, and reporting through Business Objects
MICROSOFT GREENBELT CERTIFICATION

Experience

Microsoft

9 years

Senior Program Manager - Azure Dedicated
September 2019 - Present (1 year 3 months)

Product manager for Skytap on Azure solution, a specialized compute offer to Enterprise customers and partners.

Drive product development, roll out, and product strategy.

Program Manager - Microsoft Teams

April 2018 - September 2019 (1 year 6 months)

Microsoft Teams, a fast-growing chat-based workspace and a hub for teamwork in Office 365 that is central to Microsoft's vision of Intelligent communications. the hub for communication and collaboration for people across all industries

- Developed strategies for release governance across multiple groups to ensure enterprise readiness and compliance of product
- Drove continuous improvement on release management processes
- Established data driven dashboard for engineering systems by measuring release cadence and effectiveness using common metrics across the entire software portfolio
- Facilitated cross-department coordination of release management functions

Program Manager - Cloud Infrastructure and Operations
December 2015 - April 2018 (2 years 5 months)

- Partnered across business owners and engineering teams on scenario alignment and commitment.
- Defined and owned metrics and key performance indicators (KPI).
- Provided data-driven analysis, delivered insights, identified opportunities & success for Cloud Infrastructure & Operations.
- Drove process improvement across multiple functions by identifying issues and driving solutions.

Business Intelligence Program Manager
December 2011 - December 2015 (4 years 1 month)

- Strong customer empathy.
- Created & managed data platform, Business Intelligence solutions, analytics reports, dashboards, and scorecards.
- Formulated and applied mathematical modeling and other optimizing methods to develop and interpret reports to identify trends, problem areas, and opportunities for improving operations.

T-Mobile

Data Analyst IV

July 2011 - December 2011 (6 months)

(Contracted through Ciber)

Leveraged data warehouse and business intelligence platform to provide analytics and drive insights for applications management. Designed and developed recurring and ad-hoc reports.

Genie Industries

Business Quantitative Analyst II

August 2010 - July 2011 (1 year)

- Drove and implemented business process improvement using quantitative, optimization, and forecasting methods by interacting with cross-functional teams
- Developed dashboard to report key sales metrics by branch for monthly operations review, tracked trends, and drove analysis to support decision making for executives
- Conducted business intelligence to drive new channel development

Sprint

Data Analyst

October 2006 - August 2010 (3 years 11 months)

Applied data mining and analytics to customer data. Gathered requirement, designed, developed and maintained database, with emphasis on SQL Server. Manipulated and interpreted large data sets from billing systems to extract useful information and created custom reports. Collaborated with cross-functional groups to formulate effective solutions. Presented business insight to management and end users.

- Developed business intelligence tool using SQL Server 2005 including SSIS to analyze busy hour call model by market and owner type segmentation and generate reports
- Designed and developed ETL processes and used SQL to integrate, manipulate, and interpret large data sets from multiple systems for analytics, which reduced 80% of data processing time
- Discovered data integrity issues for a migrated database and drove investigations to completion; Collaborated with peer groups to identify, troubleshoot, and solve problems, which greatly improved the data accuracy
- Designed and implemented regression analysis and predictive models to exploit trends and patterns found in historical customer data to identify and prevent risks of churn
- Developed scorecard and reported metrics to measure network performance, track business trends, provide variance analysis, and identify opportunities for growth
- Developed short and long term demand forecasting model for network using time series methodology by analyzing historical trends and identifying seasonal demand fluctuation

Education

University of Missouri-Columbia
Master, Industrial Engineering · (2004 - 2006)