

Jen Hedberg-Jones

Operations Manager at Amazon

Experience

Operations Manager at Amazon

May 2016 - Present

Supply Chain Solution Leader at Hallmark Cards

January 2014 - May 2016 (2 years 4 months)

Distribution Order Processing Department Manager at Hallmark Cards

August 2012 - December 2013 (1 year 4 months)

Managed the 2nd shift order processing operation of Hallmark Card's 1.75MM square foot distribution center. Distributed over 100,000 SKUs and led a team of 175 dedicated employees.

LEAN Strategy and Implementation Manager at Hallmark Cards

November 2011 - August 2012 (9 months)

LEAN/Continuous Improvement Manager at Hallmark Card's 1.75 million square feet distribution center.

Senior Product Buyer - Hardlines Procurement at Hallmark Cards

March 2011 - December 2011 (9 months)

Buyer for Gift Presentation (gift bags, tissue, wrapping paper, ribbon/bows), Party (Stationery and Invitations) & Mass Retail Gifts

Senior Strategic Buyer - Indirect Procurement at Hallmark Cards

June 2008 - February 2011 (2 years 8 months)

Strategic sourcing, general contract negotiations, 3PL & Warehousing sourcing, Building and Facility Services sourcing/contracts, Waste Management sourcing/contracts.

Process Improvement Engineer - Distribution at Hallmark Cards

October 2005 - June 2008 (2 years 8 months)

Distribution Section Manager at Hallmark Cards

June 2003 - October 2005 (2 years 4 months)

Education

University of Missouri-Columbia

Bachelor of Science (BS), Industrial Engineering, 1998 - 2003

Rockhurst University

Master of Business Administration (MBA), Finance & International Studies Emphasis, 2007 - 2010

Red River High School - Grand Forks, ND

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[Contact Jen on LinkedIn](#)