

Tenneille Patterson

Manager Operational Excellence at The Coca-Cola Company

Summary

Tenneille is an achievement oriented leader with a proven track record of successful execution of goals and initiatives in driving improved operational excellence and solving complex problems where they center with influencing diverse organizational leaders. She has developed, coordinated, and executed numerous corporate training programs and established lasting partnerships with key functional groups. Tenneille is strategically minded, organized, and focused on consistent growth and development. She is driven to diversify her professional accomplishments, enhance group performance, and motivate others to support identified programs and initiatives that will lead to personal and organization capability. Tenneille is exceptional in communication, global cross-cultural collaboration, and fostering strategic relationships.

Experience

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January 2015 - Present (1 year)

Supplier Quality Manager, Eaton's Electrical Sector at Eaton Corporation

November 2010 - April 2013 (2 years 6 months)

Supported the corporate development of supplier quality strategy and initiatives for execution in the Electrical Sector's more than 65 eligible global manufacturing facilities in Europe, Asia Pacific, and the Americas.

Quality Supervisor at Eaton Corporation

July 2008 - November 2010 (2 years 5 months)

Developed and led multiple cross-functional quality improvement projects and objectives to meet plant cost of non-conformance reduction goals. Planned and facilitated site-wide and functional group quality and problem solving training.

Supplier Quality Engineer at Eaton Corporation

January 2007 - July 2008 (1 year 7 months)

Developed and supported the execution of action plans with poor performing suppliers reaching 70% overall site supplier performance improvement.

Continuous Improvement Manager at Eaton Corporation

March 2005 - December 2006 (1 year 10 months)

Developed and executed strategic and tactical deployment plans to eliminate waste throughout the 700+ employee value stream from the front end design to shop assembly at 2 sites through facilitation of kaizen events, training, and application of the 8 Lean tools.

Manufacturing Engineer/Supply Chain Projects, Leadership Development Program at Eaton Corporation

August 2004 - March 2005 (8 months)

Developed processes to reduce the creation of each product line excess inventory and identified \$300K in allocations, dispositions, and returns. Implemented and documented an improved replenishment process for fabricated parts with external routing operations reducing stock outs.

Manufacturing Engineer, Leadership Development Program at Eaton Corporation

March 2004 - July 2004 (5 months)

Implemented projects to reorganize the assembly workforce and create one piece flow resulting in reduced manning requirements by 6 head counts, a \$108K cost avoidance. Reduced floor inventory in the accessories department by \$23K, adding 15% available space.

Manufacturing Engineer and Assembly Supervisor, Leadership Development Program at Eaton Corporation

August 2003 - March 2004 (8 months)

Managed and championed a two-shift production of residential molded case circuit breakers totaling 26 people where structured planning efforts increased productivity by 10%. Championed plant-wide overall equipment effectiveness (OEE) improvement.

Certifications

Certified Quality Engineer (CQE)

American Society for Quality License 49298 June 2006 to June 2015

Skills & Expertise

Six Sigma

Lean Manufacturing

SPC

Supplier Quality

DMAIC

Manufacturing

Kaizen

Continuous Improvement

5S

Value Stream Mapping

Root Cause Analysis

Cross-functional Team Leadership

Supplier Development

Project Management

Business Process Improvement

APQP

PPAP

Supplier Quality Management

Supplier Negotiation

8D Problem Solving

Program Management

Recruiting

Quality Auditing

CQE

Green Belt

Lean Tools

Iso 9000

Lean Process Improvement

Quality Assurance

Supply Chain

Operational Excellence

FMEA

TQM

Quality Management

Quality System

Education

University of Pittsburgh

Master of Science (M.S.), Industrial Engineering, project management emphasis, 2002 - 2003

Activities and Societies: K Leroy Irvis Fellowship Recipient IE Department Teaching Assistant

University of Missouri-Columbia

Bachelor of Science (BS), Industrial & Manufacturing Systems Engineering, 1997 - 2001

Activities and Societies: Delta Sigma Theta Sorority Mystical Seven Honor Society

Interests

Allegheny County United Way Women's Leadership Council Horatio Alger National Scholar Alumna
ambassador and mentor Meals on Wheels, Coraopolis, PA Ballroom Dancing Running

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5 people have recommended Tenneille

"Tenneille joined the Sector Level Supplier Performance team in 2010 and quickly gained a reputation for establishing processes, building organizational capability and producing results herself and through others. She is an effective leader who embodies strong ethics and integrity and is effective with Global teams regardless of structure or cultural differences. She projects a professional image in appearance, communication and behavior. She is adept at leveraging resources and building credibility. She has strong communication skills, quickly perceiving obstacles or objections and responding to insure understanding and bring clarity. Tenneille's style shows respect for others' views and suggestions while also ensuring the team stays focused on the goal. She does not focus on band aid fixes but goes beyond the immediate issue to understand and address the underlying gap. Tenneille is adaptable and can change course if required in order to achieve a specific goal. Tenneille has my highest recommendation and I am available to provide more details if you would like additional information."

— **Steve H.**, managed Tenneille at Eaton Corporation

"I worked with Tenneille Patterson and found her to be an excellent team member. Her expertise in the area of Quality Assurance was crucial to the executing of major outsourcing projects where we were team members. I would highly recommend Tenneille."

— **Seth K.**, worked with Tenneille at Eaton Corporation

"I have known Tenneille Patterson for many years as a team member and supervisor and kept in touch with her as a manager. Tenneille is well organized, efficient, extremely competent and qualified. Her communication skills and excellent rapport with people are excellent. I highly recommend Tenneille for any leadership position she may seek to pursue. She will be a valuable asset for any organization."

— **Ronald C.**, worked directly with Tenneille at Eaton Corporation

"Tenneille is a creative and systematic problem-solver that understands how to adapt to any business climate and manage by influence. Her tremendous business acumen helps her understand the "big picture", communicate a vision to a team, and get results. With Tenneille's business knowledge and people skills, she is and will be an asset to any organization."

— **Aaron M.**, worked directly with Tenneille at Eaton Corporation

"Tenneille possesses all the skills necessary to build business growth and excellence. She is conscientious, detail oriented and visionary. I had the pleasure of recruiting Tenneille and facilitating her early career development in one of our elite programs. Tenneille consistently achieved an exemplary level of performance in each assignment, and used all the development opportunities offered her to their fullest. We have remained in contact through the years, and her excellence has continued in both her career and personal life."

— **Nancy M.**, managed Tenneille at Eaton Corporation

[Contact Tenneille on LinkedIn](#)