

Dalwyn Hodgkin

Industrial Engineer Hallmark Cards

Summary

Specialties: Industrial Engineering, Project Management, Supply Chain Management, Material handling systems/processes, Microsoft Access, Microsoft Excel

Experience

Process and Technology Improvement Engineer at Hallmark Cards

June 2011 - Present (4 years 7 months)

I support retail service and installation technology and process improvement initiatives for the Mass Service Organization at Hallmark Cards. I use Kaizen events and LEAN principles to lead teams focused on improving existing processes and defining new processes.

Operations Industrial Engineer at United States Postal Service

2008 - 2011 (3 years)

Lead cross-functional teams that identified and implemented process improvements using the DMIAC process across multiple shifts and facilities.

Industrial Engineer / Inbound Operations Manager at Musician's Friend

July 2006 - June 2008 (2 years)

Managed several material handling and process improvement projects including: 1. Construction of a \$39 MM, 700K sq. ft. distribution center 2. 5 mile conveyor installation 3. 40K pallet rack installation 4. 64K sq. ft mezzanine

Quality Process Engineer / Quality Manager at W.W. Grainger

January 2005 - July 2006 (1 year 7 months)

Managed the Quality Assurance department. Used Six Sigma to address several distribution center process improvement projects. Performed compensation analysis for hourly employees. Performed velocity and slotting analysis for +100K skus.

Industrial Engineer / Warehouse Manager at Walt Disney World

February 2001 - January 2005 (4 years)

Provided IE support to WDW Distribution Services including Food, Merchandise, General Supplies and Mail distribution and Transportation Services. Conducted stocking level and inventory turns analysis. Developed productivity standards. Managed all day-to-day operations for the Costuming and Fabric warehouses. Reduced dock to stock time. Reduced cycle time for order filling. Created productivity standards and a productivity and order management database.

Industrial Engineer / Fulfillment Control Manager at Scholastic

June 1998 - February 2001 (2 years 9 months)

Created engineered time standards for picking and a productivity tracking database. Managed the installation of a multi-million dollar automation project. Managed the receiving and inventory processes in 1.2 million sq. ft. of warehouse space.

Skills & Expertise

Project Management

Management

Lean Manufacturing

Cross-functional Team Leadership

Quality Assurance

Six Sigma

Supply Chain Management

Quality Management

Microsoft Excel

Leadership

Access

Process Improvement

Education

University of Missouri-Columbia

BS, Industrial Engineering, 1992 - 1998

Activities and Societies: Alpha Phi Alpha Fraternity Inc., LBC, NSBE, IIE, SGA, Black Programming Committee

University of Missouri-Columbia

BS Industrial Engineering, Industrial Engineering

Honors and Awards

Eagle Scout Green Belt - Six Sigma

Interests

New technologies, running marathons, coaching

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[Contact Dalwyn on LinkedIn](#)