

Tom Jones

Senior Manager at Accenture

Summary

Supply Chain executive with over 16 years of experience leading cross organizational Supply Chain engagements while achieving timeline and budget goals. Proven ability in building and managing Supply Chain organizations; expert in functional and technical aspects of S&OP, Demand/Supply, Allocation, Spares Planning, Inventory Management, Logistics, Network Asset Management, and PMO. Industry experience includes cable, wireless, wireline, satellite, consumer goods, airline, and government.

Experience

Senior Manager at Accenture

March 1998 - Present (17 years 10 months)

Held various leadership roles on multiple projects. Responsibilities ranged from project delivery to defining, building, and running organizations. Planning & Logistics Lead – Cable/Multi System Operator • Launched and managed a centralized forward and reverse planning and logistics organization of fifteen resources for Customer Premise Equipment (CPE) of \$500M annual spend and provided guidance on technical capabilities required for sustaining processes and benefits. The program saved over \$100M in inventory and operating costs. Multiple Projects Functional and Technical Roles – Wireless Carrier S&OP Design and Implementation Lead • Led the initiative that facilitated a structured Sales & Operations Planning (S&OP) process for customer devices. The process supported multiple sales channels including over 800 company-owned retail stores, direct to customer orders, and 3rd party retailers from multiple vendors and distribution points across Marketing, Finance, Sales, and Operations. Planning Org Operations Support • Held the Master Planner role for Handset Logistics group. Educated new Planning Director in SCM concepts and ensured compliance to new planning processes and system. Facilitated development of new organizational structure. Directed monthly S&OP meetings. Target State Architecture (TSA) PMO • Held multiple positions during a post-merger integration effort. This program integrated the Customer Device Supply Chains of the two wireless carriers including logistics, organizations, and systems. TSA included consolidating multiple DCs into two central DCs, and integrating Oracle Order Management/ Inventory Management modules, i2 Planning and Master Data systems, PkMS Warehouse Management System, and a variety of legacy order management systems. Multiple Asset Tracking & Spares Management Implementations Network Supply Chain Operations Assessment IT Asset Management Assessment Inventory Management Assessment

Simulation Consultant at Research Medical Center

May 1997 - August 1997 (4 months)

Program Lead - Real Estate Kiosk Development at Maximum Media

March 1996 - August 1996 (6 months)

Publications

Network Asset Recovery – A Hidden Opportunity

Reverse Logistics Magazine April 16, 2014

Authors: Tom J., Stephen A.

Managing the Customer Premises Equipment Lifecycle in a Rapidly Changing Environment

Accenture May 1, 2013

Authors: Tom J., Stephen A.

Plugging the Asset Management Leak: Saving Money for Communications Companies

Accenture July 31, 2012

Authors: Tom J., Stephen A.

Determining Resource Needs for Call Centers while Minimizing agent Requirements

International Journal of Operations and Quantitative Management September 1, 2000

Authors: Tom J., Thomas J. Crowe

An Example of the Application of Production Systems Design Tools for the Implementation of Business Process Reengineering

International Journal of Production Economics June 16, 1997

Authors: Tom J., Thomas J. Crowe, James S. Noble

Using Simulation to Realize TQM within a Technical Support Department

Proceedings of the 19th International Conference for Computers and Industrial Engineering, Institute of Industrial Engineers

Authors: Tom J., Thomas J. Crowe

Skills & Expertise

Business Transformation

Business Process Improvement

Management Consulting

PMO

Supply Chain Management

Process Improvement

IT Strategy

Business Process

Strategy

Business Case

Program Management

Cross-functional Team Leadership

Business Analysis

Vendor Management

Change Management

Demand Supply Planning

Asset Tracking

Inventory Management
S&OP implementation
Reverse Logistics
Logistics Management
Spare Parts

Education

University of Missouri-Columbia

Master's degree, Industrial Engineering, 1990 - 1997

Activities and Societies: Institute of Industrial Engineers, Society of Manufacturing Engineers, Tau Beta Pi, Alpha Pi Mu, Circle K International (Collegiate level of Kiwanis)

Kickapoo

Activities and Societies: Basketball, Key Club (High school level of Kiwanis), Math Team

Tom Jones

Senior Manager at Accenture



[Contact Tom on LinkedIn](#)