

Karen Crumpton White, MBA, PMP

Director Enterprise Portfolio Management at Cox Communications

Summary

Accomplished project management and logistics professional adept in leading and delivering major business projects for fortune 100 corporations. Champion of process improvement/development, cross functional collaboration and risk identification mitigation. Expertise in the creation and implementation of a comprehensive project management office. Accountability for managing projects from concept to market launch for wireless , IT platform , customer care and supply chain initiatives. Success in meeting cost, time, and scope objectives via PMBOK methodologies. Outstanding cross functional leadership skills with a knack to quickly build high performing teams.

Experience

Director Portfolio and Program Management at Cox Communications

May 2010 - Present (5 years 8 months)

Responsible for managing the Customer Experience and Marketing capital development project portfolio.

Sr. Manager Project Management at Boost Mobile

February 2006 - April 2010 (4 years 3 months)

Sr. Manager Strategy and Project Management at Sprint

2005 - 2006 (1 year)

Sr. Manager Strategic Initiatives at Sprint

2001 - 2004 (3 years)

Subscriber Equipment Quality Manager at Sprint

1998 - 2001 (3 years)

Skills & Expertise

Project Planning

Project Portfolio Management

Project Execution

Project Delivery

Supply Chain Management

Logistics Management

Budget Management

Strategic Planning

Process Development

Process Improvement
Cross-functional Team Leadership
Resource Management
Process Flow
Staff Mentoring
Change Management
Business Case Preparation
Schedule Development
Risk Mitigation
Program Management

Education

The George Washington University

Masters, Project Management, 2007

University of Missouri-Kansas City

Executive MBA, Business Administration and Management, General, 2004

University of Missouri-Columbia

BS, Industrial Engineering, 1994

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2 people have recommended Karen

"I have worked with Karen for the last year, during which time Cox began bringing their wireless offering to various markets. Karen was always able to see the "big-picture" in any of the details and drive results by helping to expand the vision more holistically. She is a great communicator who knows how to align multiple parties to achieve the end goal. Karen has been wonderful to work for and I look forward to our continued relationship!"

— **Luke D.**, was a consultant or contractor to Karen at Cox Communications

"Karen was a very good manager. She was a strong advocate for her team in when escalations or addressing concerns with other departments. She had high expectations and looked for continuous improvement. She was a good mentor with her extensive telecommunications industry and project management experience. Karen worked to understand the long term goals of her team and help them achieve them. She worked to keep things fun the team as well."

— **Chris B.**, reported to Karen at Boost Mobile

[Contact Karen on LinkedIn](#)