

# Dean Creed

Process and Performance Enthusiast, Santee Cooper

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## Summary

I love time with my family exploring our coastal and inland waterways in a sailboat, motorboat or kayak, or hiking and biking along mountain trails. I also love to help people understand, measure, manage and improve processes in a holistic manner, promoting an environment where process perspectives trump functional mindsets. In carrying out my professional mission, I engage in a wide variety of planning and performance improvement projects, applying industrial and systems engineering methods and tools to help others with improvement initiatives. I use methods and tools such as benchmarking; economic analysis; forecasting; performance measurement; process mapping & analysis; project management; risk modeling; simulation modeling; statistical analysis; strategic planning, survey design & analysis; and work management systems. Specialties: Registered Professional Engineer (SC) & Certified Reliability Engineer (ASQ)

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## Experience

### **Quality and Performance Support at Santee Cooper**

September 1993 - Present (22 years 4 months)

Help employees throughout the organization plan, define and implement strategic through tactical improvement initiatives. Work on a wide range of projects and use a variety of industrial & systems engineering engineering methods.

### **Management Auditing at Illinois Commerce Commission**

September 1990 - August 1993 (3 years)

Perform comprehensive management and operational reviews of investor-owned utilities regulated by the Illinois Commerce Commission.

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## Skills & Expertise

**Analysis**

**Project Management**

**Strategic Planning**

**Business Planning**

**Management**

**Forecasting**

**Process Improvement**

**Strategy**

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## Certifications

**Professional Engineer (South Carolina)**

**Certified Reliability Engineer**

American Society for Quality

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Education

**University of Tennessee Space Institute**

MS, Industrial Engineering, 1999 - 2001

**University of Missouri-Columbia**

BS, Industrial Engineering, 1986 - 1989

Activities and Societies: Institute of Industrial Engineers

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[Contact Dean on LinkedIn](#)