

Contact

www.linkedin.com/in/stehnach
(LinkedIn)
www.thompsoncoburn.com/
(Company)

Top Skills

MS Exchange
MS Lync

Rich Stehnach

Project Lead System Engineer (Messaging) at Centene Corporation
Greater St. Louis Area

Summary

Senior E-mail Specialist with 30 years experience in Information Technology. Highly skilled in messaging and collaboration systems, programming, cost analysis and budget preparation. Proven ability to implement systems, find solutions, locate cost savings and communicate. Regarded as a solution-oriented leader who is creative and a visionary and able to handle numerous tasks simultaneously.

Specialties: Microsoft Exchange 2010/2013/2016, Skype and plenty of other things

Experience

Centene Corporation

Project Lead System Engineer (Messaging)

January 2011 - Present

Clayton, MO

Exchange (including Unified Messaging) and Skype engineer

And all the usual stuff that goes with running the Messaging environment

Thompson Coburn

Systems Engineer

March 2009 - January 2011 (1 year 11 months)

Exchange (including Unified Messaging) and Lync engineer

Symantec Enterprise Vault

And all the usual stuff that goes with running the Messaging environment

Anheuser-Busch Companies

SYSTEMS ENGINEER I

2003 - December 2008 (6 years)

Maintained spam-prevention software product as volume grew from 1M to 2.8MM unsolicited messages per week. Deployed and managed Microsoft Operations Manager across 120 MAC servers. Primary support for VB code

that maintained content of corporate Active Directory data. SOx compliance representative for department. Developed and maintained monthly cost of service data used to confirm cost of providing service in-house versus outsourcing for e-mail, instant messaging, BlackBerry, WebEx, Lotus Notes, paging, SharePoint, Project Server, and network faxing services. Gathered data to produce monthly metrics for management presentations, and used metrics to identify trends, target improvements, and maximize efficiency. Deployed Microsoft Business Scorecard Manager and Service Level Manager that utilized MOM data to produce metrics measuring Exchange uptime and various volume reports. Prepared documents of processes and procedures in response to department audits by corporate auditors.

Anheuser-Busch

MIS Specialist

1997 - 2003 (7 years)

Automated most manual data entry processes used to add, change, and delete users from eight disparate corporate e-mail systems resulting in reduction of two full-time employees and improved accuracy of directory data.

Synchronized all corporate e-mail directories saving the equivalent of one FTE previously used to track down the cause of e-mail failures.

Provided leadership for project to integrate Exchange directory with HR directory providing e-mail users a central, easily accessed location to look up titles, departments, phone numbers, etc.

Evaluated, selected, and implemented corporate spam-prevention software system that ultimately blocked one billion spam messages saving countless man-hours that would have otherwise been spent deleting unwanted mail.

Created process to create custom targeted e-mail distribution lists for employee announcements eliminating the need to manually send paper inter-office mailings.

Staffmark

Data Processing Consultant

1996 - 1997 (2 years)

Contract Employee at Anheuser-Busch

Developed "corporate mailer" to efficiently send messages to all e-mail users.

Installed and maintained SoftSwitch and SMTP e-mail gateways.

Achieved \$84,000 savings for A-B by conceiving and developing “snapshot” database that gave former Office Productivity Network (OPN) users continued access to OPN data after conversion to MS Mail in lieu of software purchase.

Terminated unnecessary annual software maintenance, which resulted in savings in excess of \$170,000.

Received Special Award for developing and implementing “Corporate Mailer” mass-mailing system, 1997.

Technology Source

Data Processing Consultant

1988 - 1996 (9 years)

Contractor at Anheuser-Busch

Converted Prime-based OPN systems to UNIX platform.

Traveled extensively to train A-B employees on UNIX version OPN usage.

Enhanced system’s self-monitoring processes that proactively warned of impending system and e-mail delivery failures.

Conceived and implemented limited access database letting union employees exchange e-mail locally only.

Led technical effort to deploy first corporate-wide office automation system at Anheuser-Busch.

Developed application used to maintain user profiles for all corporate e-mail systems; automated system to synchronize disparate e-mail directories; and automated monthly data purge routines that alleviated the need to purchase additional hard drives.

Overcame technical obstacles to link freestanding systems over existing corporate communications network to allow for interplant exchange of e-mail.

Personally trained over 2000 Anheuser-Busch employees in OPN system usage.

Hospital Industry Data Institute
Database Administrator
August 1985 - July 1988 (3 years)

Responsible for installation of Prime minicomputers and conversion from Microdata minicomputer and PC-based applications.

Took the building's environment from a manual system to complete office automation.

Programming duties consisted of quarterly management reports, annual census reports, processing of yearly hospital discharge data, and designed a complete convention registration package.

Missouri Student Federal Credit Union
Chairman of the Board
September 1984 - September 1986 (2 years 1 month)

Founding member and chairman of the first student-run credit union west of the Mississippi and seventh overall nationally.

University of Missouri
Programmer/Analyst
August 1982 - November 1985 (3 years 4 months)

For the Extension Division:

Developed and enhanced administration-oriented applications: conference registration, development fund, mailing lists and other data-entry and retrieval programs.

User liaison providing on-site training and troubleshooting of software errors as well as extensive over-the-phone problem solving and assistance.

Herndon Products
Programmer/Analyst
June 1981 - August 1982 (1 year 3 months)

Formerly known as P.B. Herndon Company

Key person in moving the company distributorship from manual record keeping to an on-line computer database.

Established IT functionality within company.

Established coding standards and performed system maintenance on
Microdata 4000.

Education

University of Missouri-Columbia

· (1980 - 1984)