

Matthew Yu

Problem Solver & Performance Coach

Summary

SEASONED IT BUSINESS LEADER with demonstrated track record of success in: # SYSTEM DEVELOPMENT and DEPLOYMENT # IT CORPORATE STRATEGY # CUSTOMER SERVICE # BUSINESS DEVELOPMENT Skilled in working with Sr. Management on metrics development and enterprise initiatives. Proven ability to work with people with diverse backgrounds. Regarded as a servant leader both at work and in the community.

Experience

Management Consultant at Independent Management & Leadership Training Consultant

April 2015 - Present (9 months)

PROCESS CALIBRATION AND IMPROVEMENT # IT CORPORATE STRATEGY # STAFF DEVELOPMENT # PERFORMANCE MEASUREMENT # PARTNER RELATIONSHIP MANAGEMENT

Director of Business Development - Enterprise Solutions at Object Computing, Inc.

2013 - January 2015 (2 years)

Impact the profitability of the company through ensuring strategic and tactical management decisions and new business development results # Market company development capabilities # Conduct competitor and market analysis # Ensure high degree client satisfaction # Provide uncompromised values to each client engagement

Sr Consultant - Shared Services Governance (Enterprise IT Management) at MasterCard Worldwide

2012 - 2013 (1 year)

Leading the Enterprise Service Bus Governance effort to instill confidence and integrity of shared software capabilities to the development community. # Developed and communicated standardized artifacts to more than 20 service providers. # Led 7 Integration Architecture team members to enforce standards. # Developed and executed communication plan to promote benefits of reuse on company website.

Director, IT Transformation (Business Leader) at MasterCard Worldwide

2011 - 2012 (1 year)

Responsible for tracking and reporting performance of transformation activities, developing communication strategy, and ensuring proper focus on most vital initiatives. # Established first-ever organizational charter, improving IT efficiencies and strategic transformational objectives set by executives. # Created and executed communication strategy to promote benefits of IT Transformation, including website content development,

email campaign, training messengers, roundtable discussions, and employee meeting. # Collaborated with cross-functional teams to develop metrics for executive reporting.

Director, Software Development (Authorization System) at MasterCard Worldwide

2007 - 2011 (4 years)

Managed 57-member development team in development and implementation of global authorization platforms. # Improved a worldwide real-time transaction processing system in order to meet Service Level Agreement (SLA) of 99.99% availability. # Grew offshore development team from 17 to 31 in two years. # Improved development defect rate from 2.78 to 1.62 per 1,000 development hours. # Appointed leader of 141-member Asian Business Resource Group by the Global Diversity Office.

Executive Vice President (Business Operations, Finance, Marketing, etc.) at NON-STOP CREATIVITY CORPORATION

2006 - 2007 (1 year)

Responsible for turnaround of nine-year-old entertainment company from mediocre financial performance to double-digit profitability in one year. # Ramped company financial performance from a net loss of \$340,000 in 2005 to net income of \$140,000 in 2006 # Realigned marketing efforts to high growth geographical areas. # Tightening expense control and improved spending forecasting and bulk purchasing. # Increased sales force to cover group sales, affinity sales, and community public relations.

Manufacturing Application Manager at TYCO HEALTHCARE (Now known as Covidien, previously Mallinckrodt)

1998 - 2004 (6 years)

Successfully consolidated 2 Enterprise Resource Planning (ERP) manufacturing modules into 1 to standardize plant performance metrics and reduce overall hardware and software support cost.

Technical Specialist at Boeing

1995 - 1998 (3 years)

Sr. Engineer at Boeing

1985 - 1995 (10 years)

Organizations

Promise Christian Academy

Board Member (Technology and Marketing Committees)

2008 to Present

OCA - Asian Pacific American Advocates

Board Advisor

2001 to Present

OCA is a national civil rights advocacy group for Chinese and Asian Americans. Currently, OCA has 80 chapters and affiliates across the nation serving over 3 million Asian Pacific Americans. www.oca-stl.org

Chinese Culture Education and Services

Chairman

2014 to Present

Leading and Collaborating with more than 600 volunteers to plan and execute the annual Chinese Culture Days celebration with the Missouri Botanical Garden.

Languages

Chinese

Taiwanese

Skills & Expertise

Strategy

Leadership

Cross-functional Team Leadership

Management

Business Analysis

SDLC

Program Management

Business Intelligence

Vendor Management

Enterprise Architecture

Integration

Enterprise Software

Software Development

IT Strategy

Requirements Analysis

Process Improvement

Team Building

Business Process Improvement

Requirements Gathering

Governance

Software Project Management

Product Management

Data Warehousing

IT Management

PMP

PMO

Visio

Business Process

Leadership Development

Budgets

ERP

Disaster Recovery
Information Technology
Payment Systems
Mobile Payments
Debit Cards
Credit Cards
ITIL
Partner Management
Partner Development

Education

University of Missouri - Rolla

Master of Science (M.S.), Engineering/Industrial Management, 1987 - 1989

Washington University in St. Louis

Graduate Certificate, Artificial Intelligence, 1988 - 1988

University of Missouri-Columbia

MS, Industrial Engineering, 1980 - 1985

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[Contact Matthew on LinkedIn](#)